



Drobo
Firmware Release Notes
Release Date: Sep 14, 2016

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VERSION INFORMATION

Drobo Firmware: Version 3.5.2 [11.43.83955]

KEY HIGHLIGHTS

This is an update release of firmware for the Drobo 3rd Generation.

Key fixes/enhancements in 3.5.1 & 3.5.2

- Support for 64TB volumes (fresh installs only)
- Support for 4KN drives
- Overall system performance improvements
- Fix issue with migration support to Drobo 5D

Fixes in 3.2.1 & 3.2.2

- Fix USB2/3 connectivity issue seen on sleep/resume or reboot of Mac 10.11.x host.
- Fix USB3 connectivity issues seen primarily on Dell Optiplex i7 host systems

KNOWN ISSUES

General Issues

Symptom: Drobo is blinking a drive bay red soon after an SSD was inserted.

Condition: Unlike HDDs, there are many different types of SSDs available in the market, some of which are incompatible with Drobo.

Workaround: Ensure you are using an SSD that is on [Drobo's compatibility list](#).

Mac Specific

Symptom: Non-destructive repartitioning is not supported.

Condition: In Mac OS X 10.5 and later, Disk Utility allows you to repartition a volume without losing the data on it. Drobo volumes do not support this functionality and should not be repartitioned once data has been placed on them.

Workaround: Copy your data onto another drive and use Drobo Dashboard to reformat your Drobo device's volume to a smaller size.

BEST PRACTICES

In accordance with industry best practices, you should always backup your data before any firmware upgrade. For more information, please visit drobo.com/support.

Make sure that you keep all software up to date. This includes Drobo Dashboard, which as of this writing the latest release is 2.8.2.



RELATED TECHNICAL DOCUMENTATION

Current Drobo technical reference materials are available on the Drobo Support Website (myproducts.drobo.com/support). This includes:

- *Knowledge Base*
- *Best Practices*
- *Product Documentation*
- *Drobo Help for Mac*
- *Drobo Help for PC*

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